

General House Rules

1. Care and house service

Person in charge: 078 796 96 93 Dani and Nadia Blumer
Communication: For any messages please use the mailbox.

2. Arrival and Departure

On the day of arrival, the apartments are available starting at **16.00** and must be vacated no later than **10.00**. We kindly ask to inform us in advance for arrival and departure dates.

3. Laundry

There is a washing facility in the basement. Extra washing cards for CHF 10.00 can be obtained by the person in charge.

4. Security / Quiet hours

The main door has to be kept always closed.
Quiet hours begin at 22.00 throughout the house and please keep silent!
If you loose the key of the main door or appartement door, the lock and the new keys have to be replaced and any potential cost has to be paid.

We kindly ask you not to smoke in the apartment, respect for the following guest.

5. Order

The guest should take care and obey the rules in their apartments and throughout the house of the Appartementhaus Bern.
Any furniture, skis, bicycles etc. are not allowed to be stored in the apartment.
In that case, please contact the house service.

6. Waste

Please do not deposit any waste in the stairwell. If you use more than 1 garbage bag per week, please ask for extra bags to the house service.

7. Useful Telephone numbers

Person in charge:	078 796 96 93
Police:	117
Fire department:	118
Telephone Information:	1818 oder 1802
First aide:	144

We are glad to have you as our guest in the Appartementhaus Bern